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July 27, 2020

Mr. Artur Mamuszka  
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**Reference:** CTO-022-2020  
**Subject:** Designs and inventory platform Telem FTTH Project

Dear Mr. Mamuszka:

On behalf of Telem Group, Sint Maarten we would like to formally acknowledge Softelnet's involvement in our FTTH programme from the very outset, for your valuable suggestions and efforts to date in providing the necessary design and inventory platforms to allow our project to proceed to it's current advanced stage.

In doing so we would like also to sincerely thank Softelnet for it's speedy, positive and flexible responses to our requests for additional changes in reporting structures and assisting in making our KNO and GNI systems accurate, user friendly and relevant to our particular requirements.

We sincerely look forward to our continued interaction and your partnership with Telem Group to help us achieve our goals to deliver, record and maintain a state of the art FTTH network.

Yours sincerely,

A handwritten signature in blue ink that reads "Nicholas O'Sullivan".

Nicholas O'Sullivan.  
Telem FTTH Program Lead

A handwritten signature in blue ink that reads "Eldert Louisa".  

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Eldert Louisa  
Telem Chief Technical Officer